



## Honda Motor Southern Africa (Pty) Ltd

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## SRS AIRBAG INFLATOR Recall

Dear Valued Honda Customer

In line with a Honda global quality directive, Honda Motor Southern Africa has initiated an expansion of the recall campaign to replace Takata supplied driver and / or passenger airbag inflators.

Following extensive testing and analysis, Takata has identified that certain of its airbag inflators could produce excessive internal pressure if the airbag deploys in an impact, which may result in the rupture of the airbag inflator canister. Should this happen, the possibility exists that fragments of the canister could enter the passenger compartment, potentially causing injury to the occupants.

To date, no incidents involving defective inflators have been reported in the South African market. Please also note that there is NO risk that the driver or passenger airbag fitted to your vehicle may deploy unintentionally and the concern may only be exhibited in the event that the vehicle is involved in an impact sufficient to deploy the vehicle's airbags.

Due to the importance of this matter, we are obliged to ensure that our records are correct. Please access our website [www.honda.co.za](http://www.honda.co.za), click on "Takata Airbag Recall", enter your vehicle's 17 digit VIN number and confirm / amend your contact details following which Honda recall center will contact you, or contact our call center on **0800 466 321** or send an e-mail to [recall@honda.co.za](mailto:recall@honda.co.za) with your VIN number, a contact number and we will contact you to set up an appointment with your nearest Honda dealer.

The Airbag inflator(s) will be replaced **FREE OF CHARGE on affected vehicles** but the following Terms & Conditions do apply:

- The vehicles SRS (Supplementary Restrain System) is deemed to be in "good working condition" via visual inspection. This include, but is not limited to all airbags, wiring, sensors and control units on the vehicles.
- The vehicles SRS (Supplementary Restrain System) wiring is still in the original / factory condition. In other words; no damages, no modifications or repair work was done to the SRS system wiring.
- If any of the SRS systems components like airbags, wiring, sensors, switches and control units are missing, faulty, modified or previously repaired; the airbag inflators cannot be replaced; since Honda will not be held liable for the integrity of the SRS system.

Directors: H. Tazawa (Japanese) T. Konaka (Japanese)



## Simple Questions and Answers.

### Which vehicles are affected?

Most Honda Vehicles registered from **2001 to 2014** are affected by the TAKATA airbag inflator recall.

Depending on the VIN, both the driver and passenger front airbag inflators are affected and requires replacement of the inflators.

### Why should I have my Honda airbag inflator replace if it is affected?

Please have a look at the following video on YouTube for a detailed explanation.

[https://www.youtube.com/results?search\\_query=Honda+SA+SRS](https://www.youtube.com/results?search_query=Honda+SA+SRS)

*Please note: this video may not be suitable for sensitive viewers; viewer discretion is advised.*

### Will my vehicle be fitted with another TAKATA airbag inflator?

No, Honda no longer use any inflators manufactured by TAKATA.

### Will my vehicles airbags deploy by them self? or stop working?

No; your vehicles airbag(s) will not "deploy by them self" nor will they "not deploy" during an accident because of this recall.

The concern is when the airbag(s) do deploy during an *\*accident which require airbag deployment\**; the customer might sustain injury due to the Takata airbag inflator rupturing.

### **\*accident which require airbag deployment**

Not all accidents require the driver and /or passenger airbag(s) to deploy.

The conditions taken into consideration to deploy the airbag(s) is very technical and allot of factors are taken into account by the vehicles SRS control unit before airbags will be deployed.

**Please, take action today; your safety is important to us!**

Yours sincerely,

Honda Customer Care